



Best Practices

1. Please make sure that your profile (in Maidily) is updated and includes a picture of yourself. Seeing the face of the person who will be in your home helps put people at ease.
2. Do your best to be at the clients' home on-time. Send them a text when you're on the way and let them know about how far away you are. People often rearrange their schedules for us. Let's be as respectful to that as possible.
3. Try to park in the road (not in the driveway) if at all possible. And definitely do not block in their vehicles or park in their driveway if your vehicle is leaking oil.
4. Always be polite and have a smile on.
5. Don't spend too much time on "small talk." Be friendly. But it's best to get in, get done and get out as quickly as possible.
6. If the client is home, be sure to ask first before using their restroom.
7. Be extra friendly to the clients' pets (and children). People appreciate when you're extra kind to the people/pets that they love.
8. If you need to take/make a phone call while working please step outside if the client is home. But, if you can help it, it's best to not take phone calls while you're working.
9. Please do not bring anyone with you to the clients' home. Only All Clean By Anabelle team members should be on a clients' property. If there's a special circumstance please talk with Carie first so she can talk to the client first.
10. If the client is home be sure to ask them to walk through the house with you before you leave. If they point anything out then be sure to get it fixed before you leave.